

TICKET MANAGEMENT



WOMEN'S OPEN



**GOLF
CANADA**



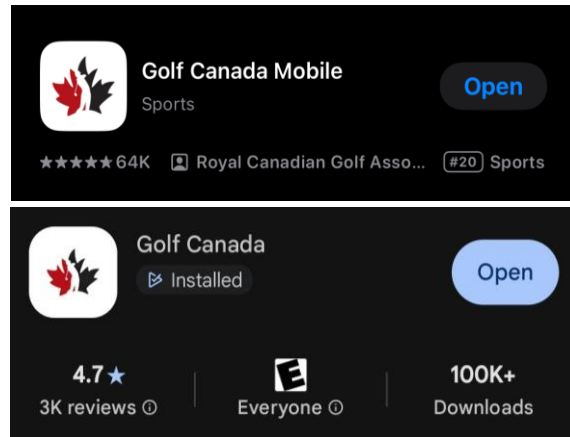
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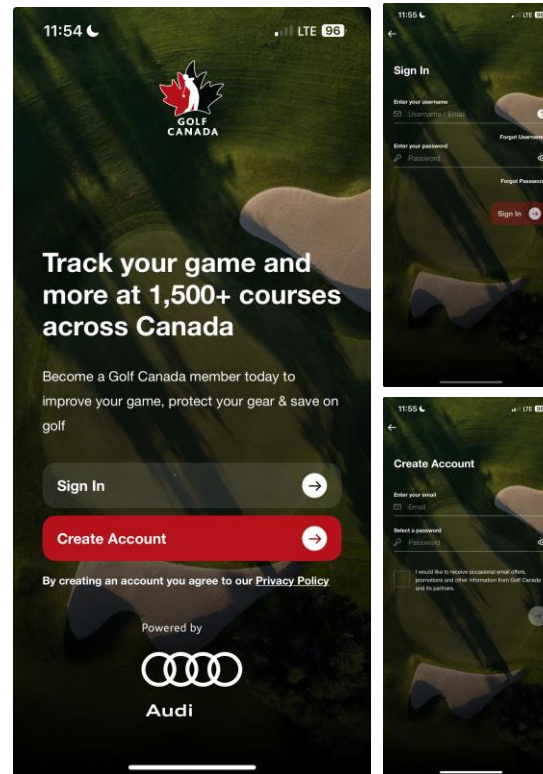
TICKET ACCESS **PRE-TOURNAMENT**





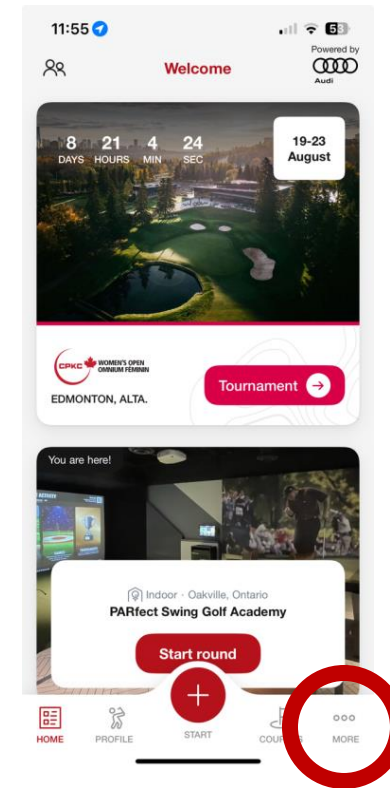
STEP 1: DOWNLOAD APP

Download the Golf Canada App on the [App Store](#) or [Google Play Store](#) or update to the latest version.



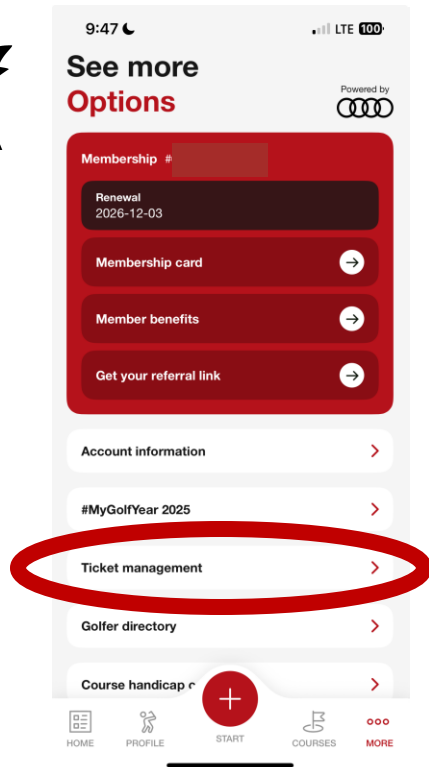
STEP 2: SIGN IN / CREATE ACCOUNT

Open the app and select the “Sign In” or “Create Account” button. If this is your first time, choose “Create Account”.



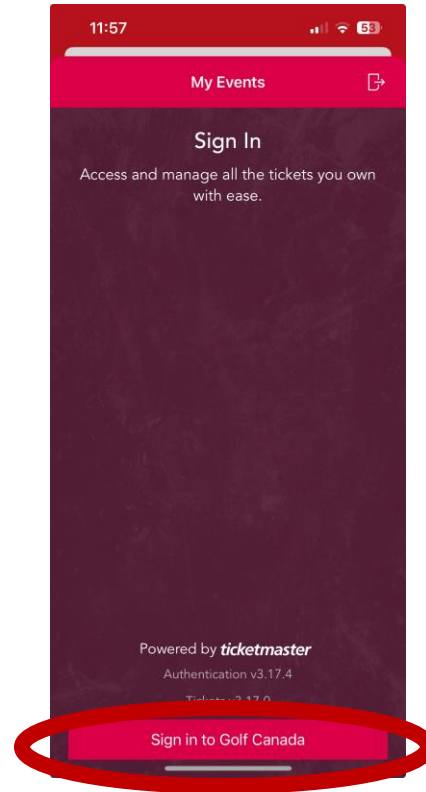
STEP 3: NAVIGATE APP

Select the “More” tab located at the bottom of the screen (far right).



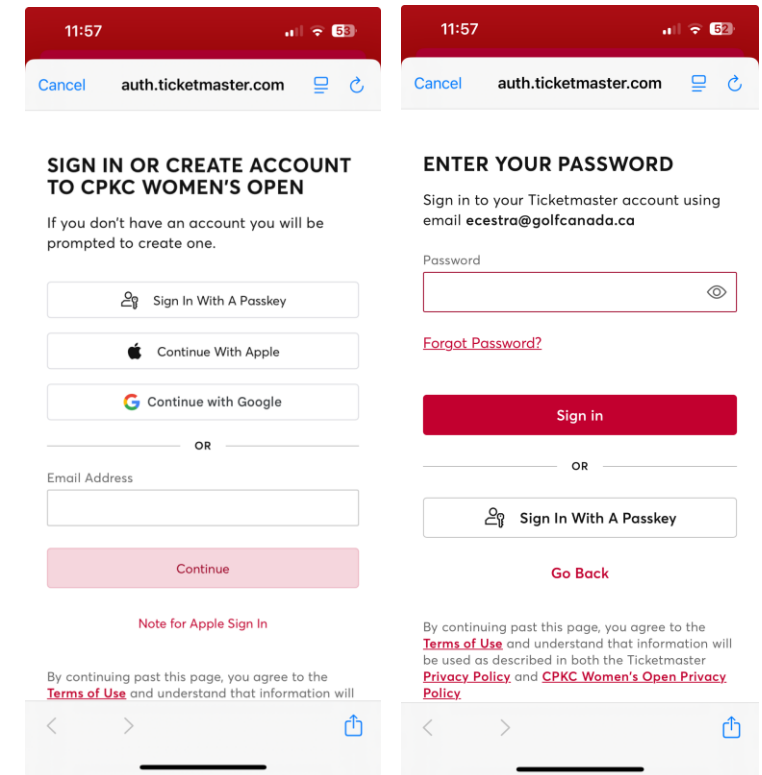
STEP 4: TICKET MANAGEMENT

Under the “More” tab, click on “Ticket management”.



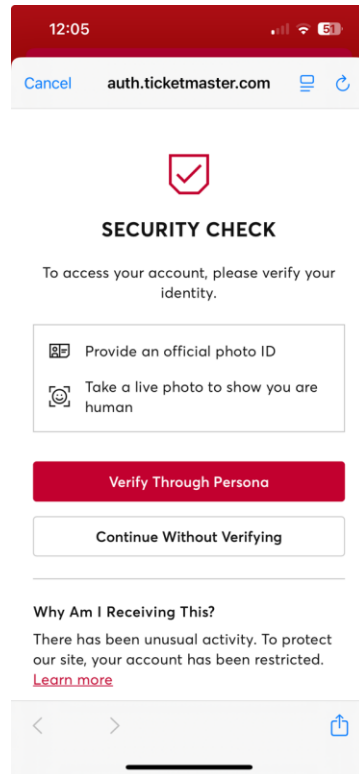
STEP 5: GOLF CANADA LOG IN

This will prompt Ticketmaster to open. Select “Sign in to Golf Canada”.



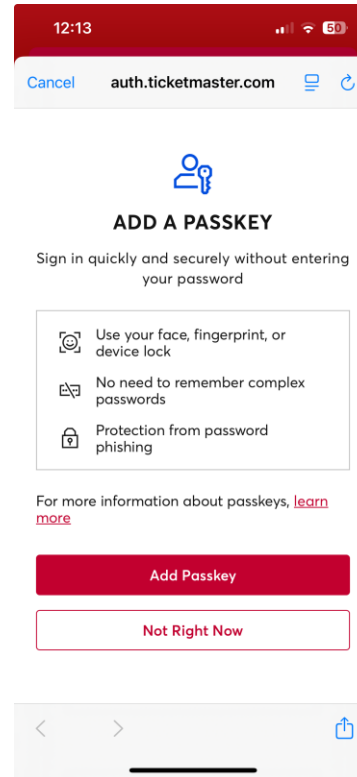
STEP 6: LOG IN TO TICKETMASTER

Sign in to your Account Manager portal. If the site does not recognize the email address, create a new account (this platform is different than the standard Ticketmaster). Your ticket(s) will then be visible.



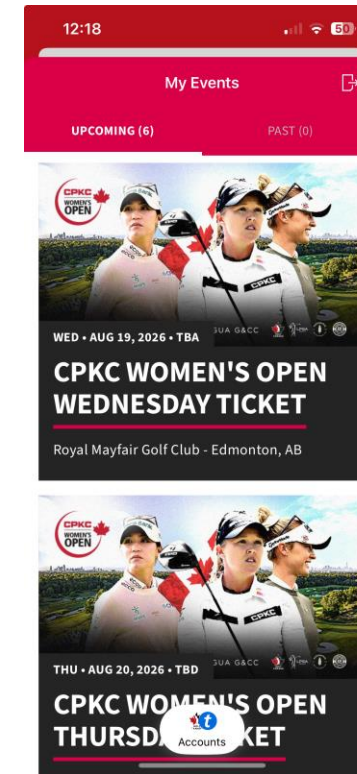
STEP 7: SECURITY CHECK (OPTIONAL)

Select “Verify Through Persona” or “Continue Without Verifying”. Follow the additional steps based on selection.



STEP 8: ADD PASKEY (OPTIONAL)

Select “Add Passkey” or “Not Right Now”. Follow the additional steps based on selection.



STEP 9: VIEW TICKET(S)

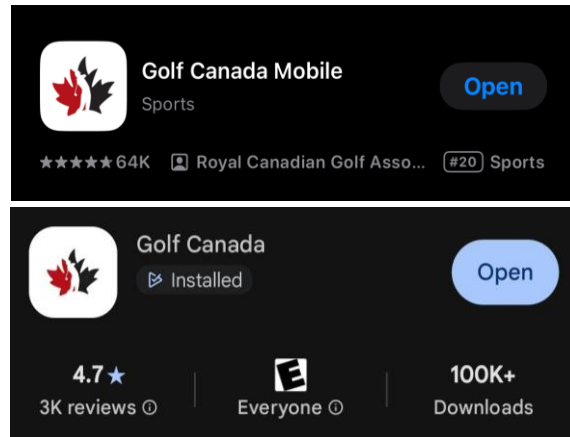
Ticket(s) will be available to view, add to Apple Wallet and/or transfer.

NOTE: You may be promoted to read and accept Ticketmaster's Terms and Conditions. Read the terms of use for BOTH "Ticketmaster" and "CPKC Women's Open". Make sure to scroll all the way to the bottom of the first Terms & Conditions page, then tap "Agree". After that, open the second Terms & Conditions page, scroll to the bottom again, and tap "Accept". Users will not be able to proceed until both sections have been fully scrolled through and accepted.



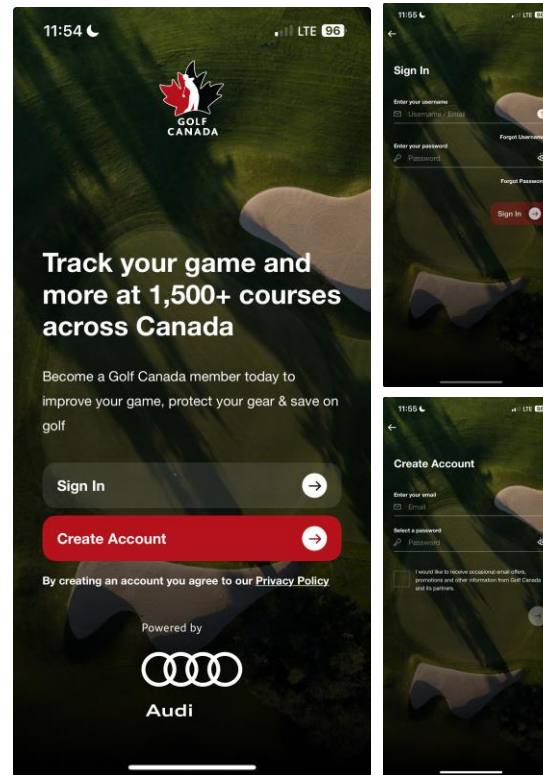
TICKET ACCESS **DURING TOURNAMENT**





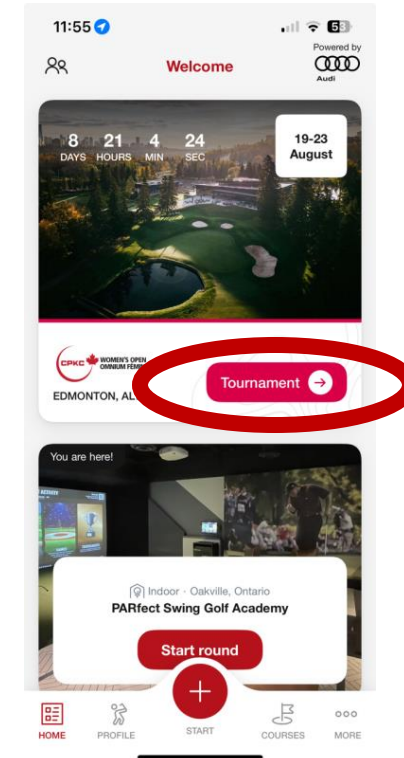
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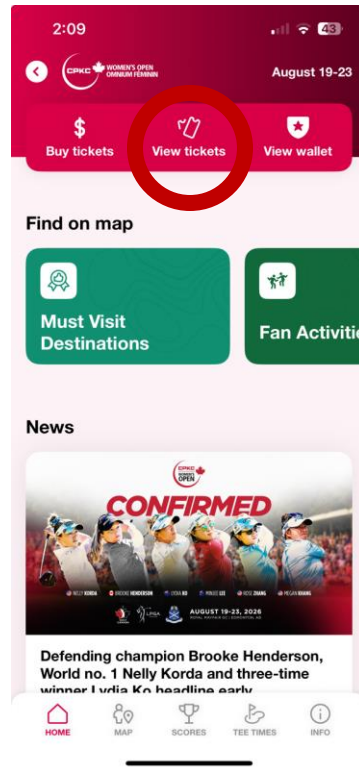
STEP 2: SIGN IN / CREATE ACCOUNT

Open the app and select the “Sign In” or “Create Account” button. If this is your first time, choose “Create Account”.



STEP 3: ACCESS TOURNAMENT

Click the “Tournament” button to open to the tournament portion of the app. Note this feature will appear during the week of the tournament only.



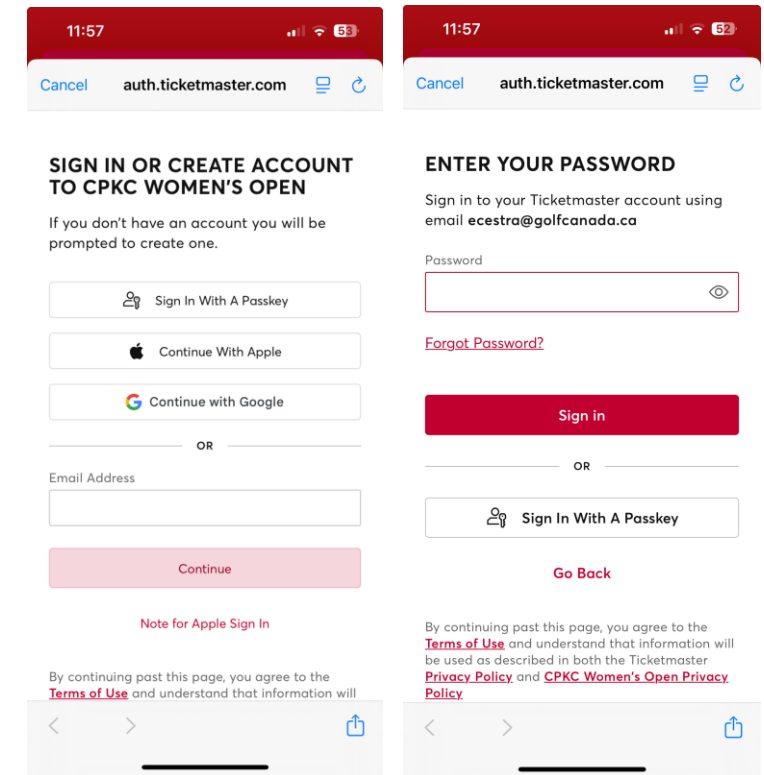
STEP 4: OBTAIN TICKETS

Tap “View tickets” which will open Ticketmaster.



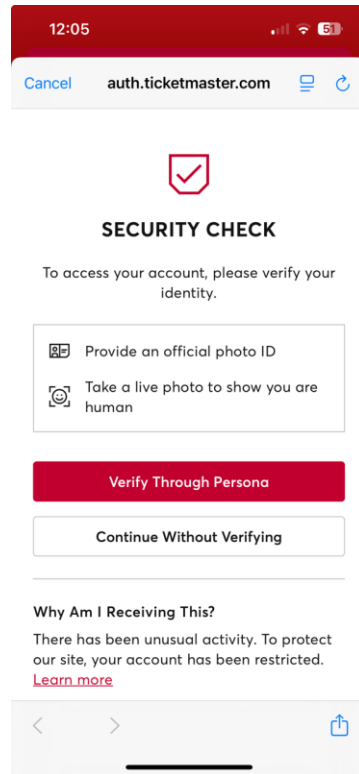
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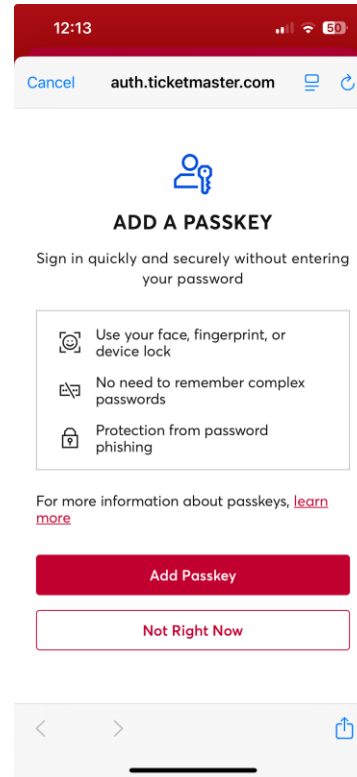
STEP 6: ACCOUNT MANAGER LOG IN

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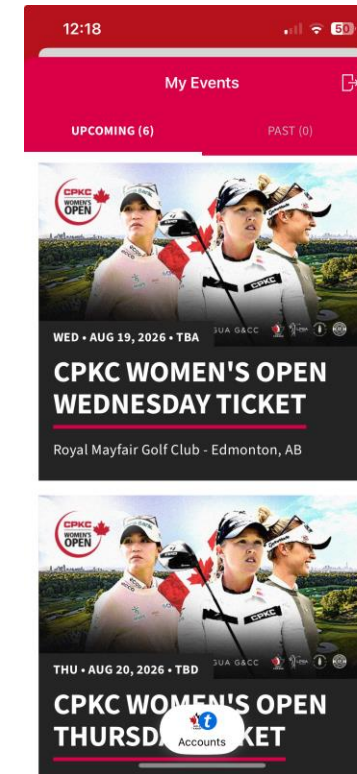
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TICKET TRANSFER **ADMINISTRATOR**



NOTES

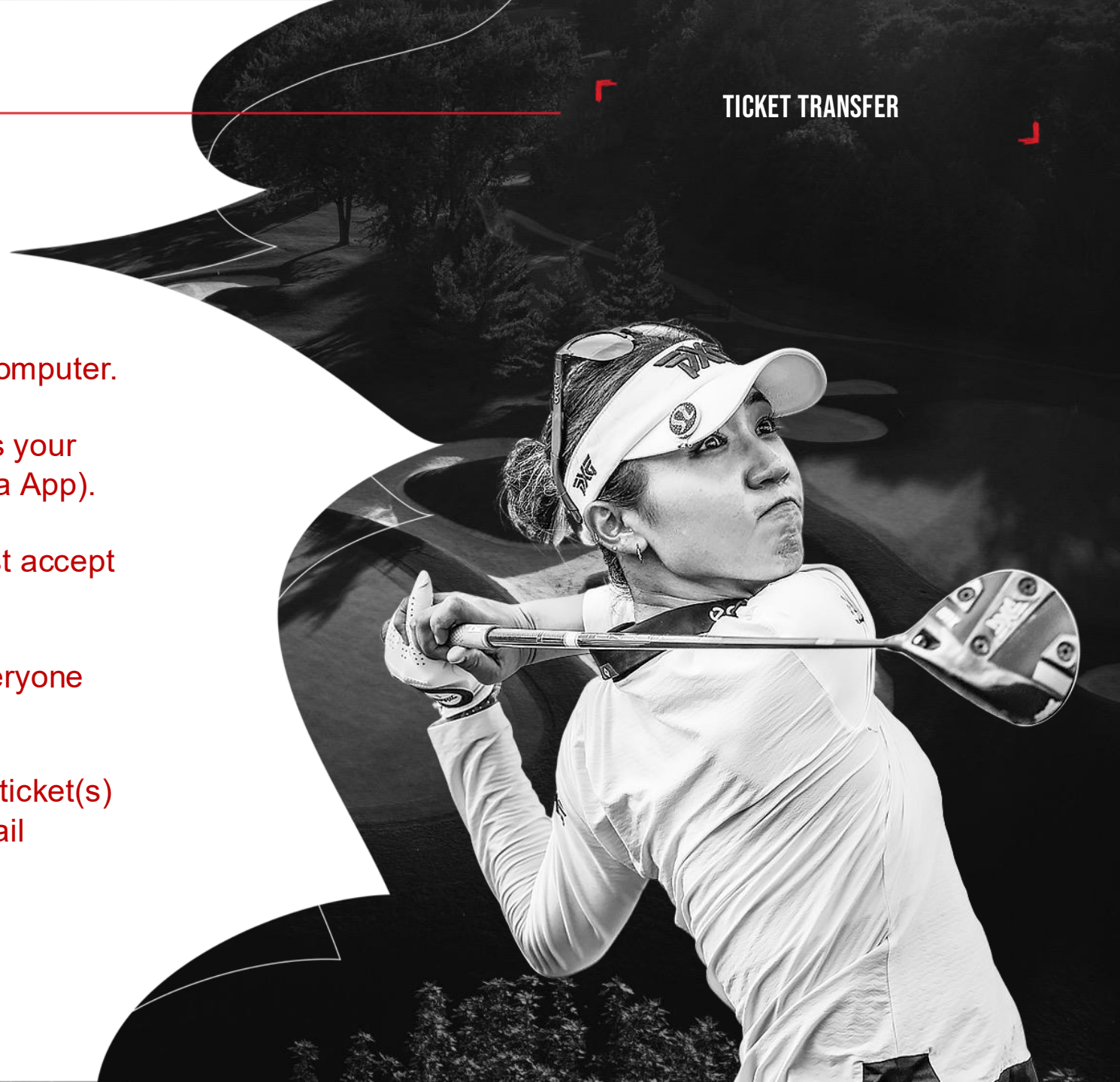
Transfer bulk tickets on your desktop computer.

To view your barcode, you must access your tickets on a mobile device (Golf Canada App).

The individual receiving the tickets must accept them to finalize the transfer.

You must complete this process for everyone you wish to send tickets to.

You will receive a confirmation that the ticket(s) have been transferred and another email notifying you that the tickets have been accepted.





STEP 1: OPEN WEBPAGE

Go to the tournament website

(<https://am.ticketmaster.com/canadianwomensopen/>). Select the “Manage Tickets” button in the bottom menu (far left).

STEP 4: SELECT DATE(S)

Select the tournament day(s) you want to transfer tickets for. This allows you to send individual or multiple tickets. Then, click “Continue” to proceed.

STEP 2: SIGN IN TO TICKETMASTER

Sign in to your existing Ticketmaster account (use the email you purchased tickets with or the email your Golf Canada rep has on file). If you don’t know your password or have not set one up, hit “Forgot Password?”.

STEP 5: SELECT TICKET(S)

Choose the ticket(s) you’d like to transfer by marking the check box for said ticket(s). If you have multiple hospitality products, pay attention to the section name to ensure you forward the intended ticket(s).

STEP 3: BEGIN TRANSFER

Click the “Transfer Tickets” button (top right) to continue.

STEP 6: SELECT RECIPIENT

Enter the information of the individual receiving your ticket(s). To proceed, select “Review Transfer”. Review spelling to ensure delivery. Then, select “Transfer Tickets” to complete the process.



TICKET TRANSFER RECEIVER (AKA GUEST)





STEP 1: OPEN EMAIL

Open the email you received from Ticketmaster containing your mobile ticket(s).

STEP 2: SAVE TICKETS

Click “View and Save Tickets”.

STEP 3: SIGN IN TO TICKETMASTER

Sign in using your email and password. This will create a Ticketmaster / Golf Canada account. You may be prompted to change your password.

STEP 4: SELECT EVENT

To display your ticket(s), click “Select Event”.

STEP 5: SELECT TICKET(S)

Click on your provided ticket(s). You have the option to transfer or download.

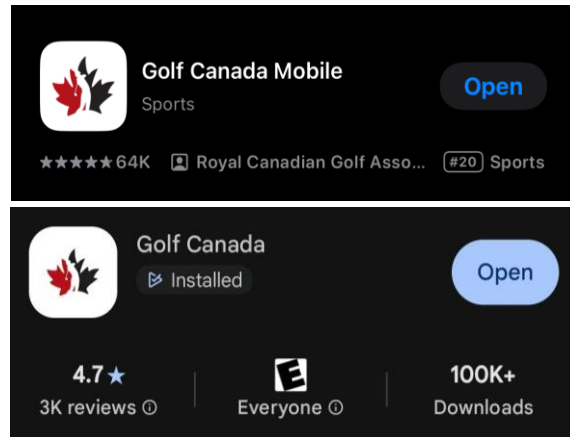
STEP 6: SAVE

Download the Golf Canada app on the [App Store](#) or [Google Play Store](#) for easy access at the tournament entrance.



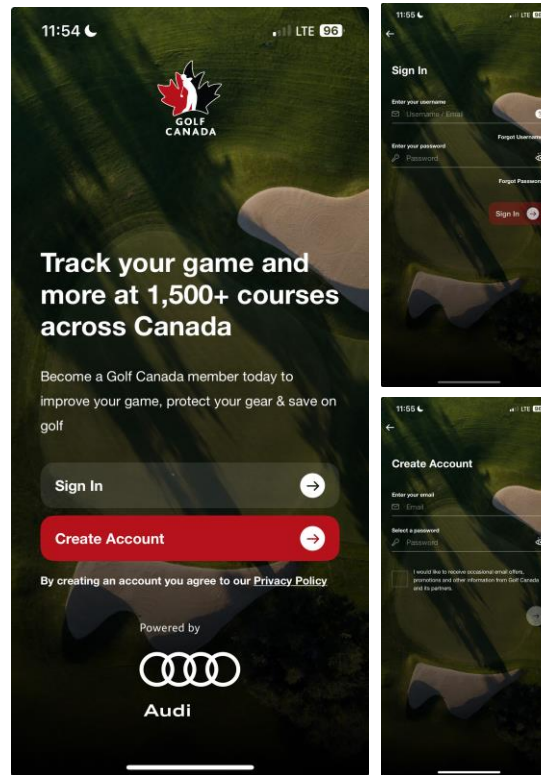
VIRTUAL CURRENCY **APP INSTRUCTIONS**





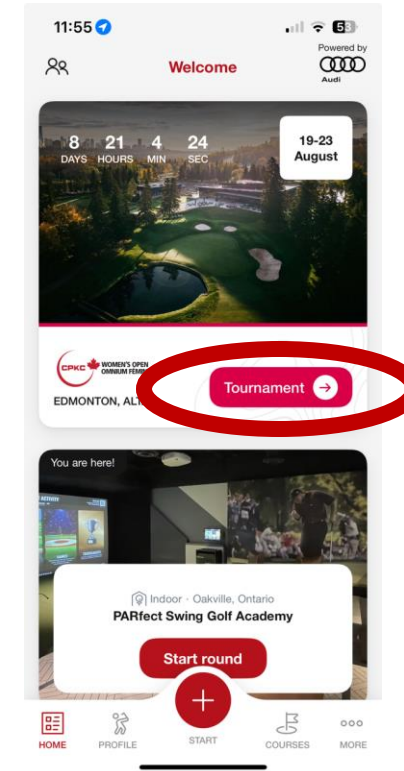
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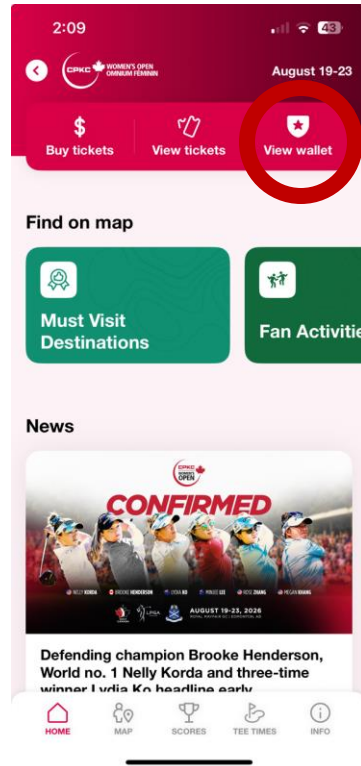
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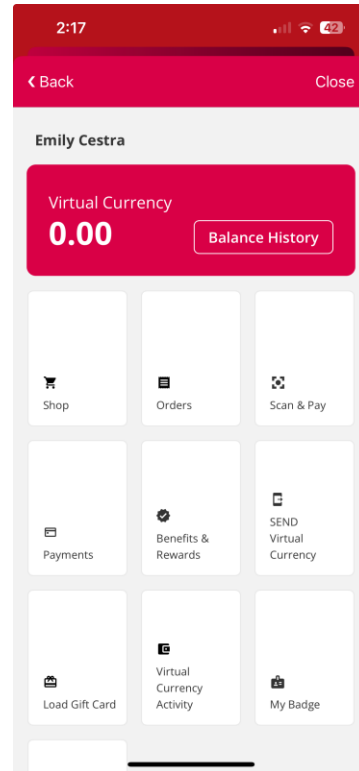
STEP 3: ACCESS TOURNAMENT

Click the “Tournament” button to open to the tournament portion of the app. Note this feature will appear during the week of the tournament only.



STEP 4: VIEW WALLET

Tap “View wallet” which will open your profile.



STEP 5: ACCOUNT

View your current balance, view history, make a payment, send virtual currency and more!



VIRTUAL CURRENCY WEBSITE INSTRUCTIONS





WELCOME BACK

Shop millions of live events, discover can't-miss concerts, games, theatre and more — all with secure and effortless ticketing.

SIGN IN OR CREATE ACCOUNT TO CPKC WOMEN'S OPEN

If you don't have an account you will be prompted to create one.

Sign In With A Passkey

Continue With Apple

Continue with Google

OR

Email Address

Note for Apple Sign In

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and [CPKC Women's Open Privacy Policy](#)

As set forth in our Privacy Policy, we may use your information for email marketing, including promotions and updates on our own or third-party products. You can opt out of our marketing emails anytime.

WELCOME BACK

Discover millions of events, get alerts about your favorite artists, teams, plays and more — plus always- secure, effortless ticketing.

SECURITY CHECK

To access your account, please verify your identity.

Provide an official photo ID

Take a live photo to show you are human

Why Am I Receiving This?

There has been unusual activity. To protect our site, your account has been restricted. [Learn more](#)

WELCOME BACK

Shop millions of live events, discover can't-miss concerts, games, theatre and more — all with secure and effortless ticketing.

ADD A PASKEY

Sign in quickly and securely without entering your password

Use your face, fingerprint, or device lock

No need to remember complex passwords

Protection from password phishing

For more information about passkeys, [learn more](#)

STEP 1: SIGN IN

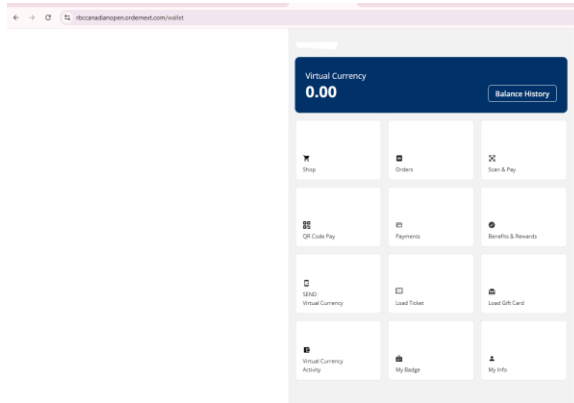
Sign in or create a [Ticketmaster account](#).
Use the same email address associated
with your event ticket(s).

STEP 2: SECURITY CHECK (OPTIONAL)

Select “Verify Through Persona” or
“Continue Without Verifying”. Follow the
additional steps based on selection.

STEP 3: ADD PASKEY (OPTIONAL)

Select “Add Passkey” or “Not Right Now”.
Follow the additional steps based on
selection.



STEP 4: OPEN WALLET

Once signed in, tap hamburger menu (≡) at the top-left then select "My Wallet" from menu. Your wallet shows Virtual Currency balance and transaction history. Able to transfer virtual currency to another attendee using the "Send Virtual Currency" option.

STEP 5: USE VIRTUAL CURRENCY

From wallet, two ways to order:

1. Scan and Pay: Walk up to any concession and scan to pay.
2. Shop: Browse and order ahead for express pick-up. When placing your order, make sure the virtual currency payment method is toggled on.

NOTE: If order total exceeds virtual currency balance, you can still complete the purchase. Enter a credit or debit card. Only the remaining difference will be charged to your card.

GOLF CANADA MOBILE APP ADDITIONAL TOURNAMENT FEATURES

- 1. Leaderboard & Pairings:** Stay up-to-date with access to a live leaderboard and tee times
- 2. Live Feature Group Tracking:** Find your favourite PGA TOUR players on course
- 3. Special Events & Activities:** Stay updated on all can't miss events happening around the course
- 4. Interactive Map:** Easily find notable landmarks, holes and activations
- 5. News & Highlights:** Learn what's happening inside and outside the ropes





Tee-it-up with us

