



BROOKE HENDERSON
2018 & 2025 CHAMPION

2026

VOLUNTEER MANUAL

SCORING CONTROL

AUGUST 17 - 23, 2026 • ROYAL MAYFAIR GOLF CLUB





Contents

Committee Job Description.....	3
Key Information.....	3
Ideal number of volunteers: 12	4
Committee Hours of Operation	4
Tasks and Timelines.....	4
Other Committee Interactions	5
Scoring Control Detailed Information	5
Scoring Device	5
Scoring Back Up	6
Rulings and Emergency Situations	6
Scoreboards	6



Committee Job Description

There are four primary roles for scoring control committee and volunteers:

1. To receive scores via radio for manual backup to the handhelds.
2. To verify scores in the system and enter scores if they are not in the system.
3. To receive requests for Rulings and call them into the LPGA Rules Officials.
4. To assist with relaying information to the Communications Committee based on what Walking Scorers are seeing on course.

Scoring Control volunteers will work closely with Walking Scorers and R2IT staff. R2IT has been selected by the LPGA as the technology provider for the LPGA scoring system.

Key Information

- The core of the LPGA/R2IT scoring system is the collection of scores and statistics from the course.
- The R2IT team members will work with the tournament representatives, including Committee Co-Chairs to train scoring volunteers to use the scoring equipment and software.
- The R2IT staff supports the scoring volunteers throughout the championship.
- The Scoring Control committee will be assigned a quiet area so that radios can be easily monitored.
- Scoring Control volunteers will create a manual back up of scores as well as verify scores that are displayed on the R2IT laptops.
- Walking Scorers keep track of player's scorers using a handheld electronic device. This device will transmit the information to Scoring Control.
- All Walking Scorers are equipped with a radio so that scores can be confirmed if required.
- During all rounds, three volunteers are necessary to fulfill the job duties of Scoring Control.
- Pro Am day is the busiest day for this committee, and is a good training day for all volunteers.



Ideal number of volunteers: 12

Committee Hours of Operation

Wednesday – Friday: 6:30 A.M. – 7:30 P.M.

Saturday & Sunday: 7:30 A.M. – 7:30 P.M.

Note: Depending on the start of tee times, scoring committee members should arrive 1/2 hour before first group out and will leave 1/2 hour after last group comes in. Usually, a 3 to 4 ½ shift for each volunteer, per day.

Tasks and Timelines

Pre-Tournament	<ul style="list-style-type: none">• Actively recruit volunteers• Attend Committee Chair Meetings• Connect with Golf Canada to ensure roles and responsibilities are understood.• Work on volunteer schedule and assign volunteers to shifts in the Trust Event Volunteer Management System.• Attend the general volunteer orientation.• Meet with R2IT for a brief meeting to connect and ensure roles are understood.
Tournament Week	<ul style="list-style-type: none">• Work with the Golf Canada and R2IT staff to ensure successful operation of Scoring Control.• Lead and manage the volunteers.



	<ul style="list-style-type: none"> • Act as an on-site supervisor to the volunteers and help with any on site training for volunteers. • Coordinate replacements, or act as a replacement for any volunteers that cannot attend a shift. • Ensure volunteers get adequate breaks and are rotated through the various positions.
Post Tournament	<ul style="list-style-type: none"> • Complete post-event committee chair feedback report.

Other Committee Interactions

Other committees Scoring Control may interact with	Reason
Walking Scorers	<p>Overall, these committees work very closely together to ensure that the scores are being recorded accurately.</p> <p>Radio communication between these volunteers is constant.</p>

Scoring Control Detailed Information

Scoring Device

These handheld devices, used by Walking Scorers, send the scoring data to Scoring Control and the R2IT scoring headquarters. The devices have been used by R2IT at a number of professional golf tournaments and have proven to be easy to use by tournament volunteers, regardless of their experience with computer devices.



The individuals in Scoring Control or LPGA/R2IT scoring headquarters are the only ones that can edit scores. If a Walking Scorer, Standard Bearer or other individual detects an error; they can call in a correction to Scoring Control.

Scoring Back Up

In addition to the handheld device, Scoring Control will also keep a manual back up of all scores. The need for a manual scoring system is still necessary to back up the computer system. In the event that the R2IT scoring technology is subject to unforeseen technical difficulties, the radio back up system is already in place.

Rulings and Emergency Situations

Since you have a radio, you may be a key part of any ruling or emergency scenario. You will hear calls come in for a Rules official to provide a ruling or if there is an emergency on course. Golf Canada staff also listen to the radios that you are on and will be able to assist with any rulings or emergency situations.

Scoreboards

Scoring Control links the scores reported by the Walking Scorers to the leaderboards and results website and to the LPGA Tour office. Scoring Control volunteers will have access to edit and correct scores if necessary.