



Agenda

Welcome & II	ntroc	iuctions
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Tournament Information

What the CPKC Women's Open is all about

What to expect as a Committee Chair

Roles and Responsibilities

Resources to help you

Manuals, Past Event Reports, Trust Event

Screening Requirements

Background Checks, Driver's Abstracts, Safe Sport

Timeline, Next Steps, Q&A

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Introductions









Name



Committee you are leading

Describe what your committee does in your own words.



3

If you are a member, how long you have been a member at Royal Mayfair?

4

A favorite golf memory

Or a favorite sport memory.



Golf Canada Professional Championships Team





Claire Welsh Tournament Director, CPKCWO



Leanne SchellenbergAst. Tournament Director,
CPKCWO



Ryan PaulTournament Director
RBCCO



Brian NewtonOperations Director



Alex Vanderlaan Operations Manager



Carter SeguinOperations Coordinator



Hannah Daniels
Tournament Coordinator



Kendra WynterTournament Coordinator



Nolen Ritchie
Tournament Coordinator



Garrett BallChief Operating Officer

About the CPKC Women's Open











Some things have changed...
Some things have stayed the same



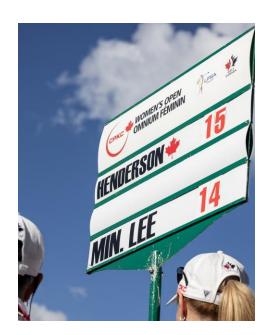


THE ONLY CANADIAN STOP ON THE LPGA TOUR



AWARD WINNING

2025 Sport Tourism Canada International Sport Event of the Year Back to back LPGA tournament of the year in 2022 and 2023.



OUTSTANDING FIELD

2025 featured six of the top 10 and 19 of the top 25 in the Rolex World Golf Rankings.



52ND PLAYING OF CANADA'S NATIONAL WOMEN'S OPEN











AUGUST 17 – 23, 2026

ADVANCE WEEK & PRACTICE ROUNDS

SATURDAY AUGUST 15 ADVANCE WEEKEND

TBD

SUNDAY AUGUST 16 ADVANCE WEEKEND

PRACTICE FACILITIES OPEN 12:00 - 6:00PM

MONDAY AUGUST 17

CELEBRITY PRO-AM

PRACTICE ROUNDS 7:00AM - 12:00PM

GOLF CANADA FOUNDATION CELEBRITY PRO-AM 12:00PM - 9:00PM

TUESDAY AUGUST 18

PRACTICE ROUNDS

PRACTICE ROUNDS 7:00AM - 5:00PM

CPKC WOMEN's LEADERSHIP SUMMIT 10:00AM - 3:00PM

COMMUNITY TOUR(S) AND CLINIC(S) 5:00 - 8:00PM

PRO-AM DRAW PARTY @ TBC 6:30PM - 9:30PM

CPKC CADDIE APPRECIATION NIGHT @ TBC 7:00 - 10:00PM

WEDNESDAY AUGUST 19

CHAMPI ONSHIP PRO-AM

CHAMPIONSHIP PRO-AM 6:30AM - 5:00PM

> WALK WITH A PRO @ THE RINK ALL DAY

OPENING CEREMONIES @ THE FAREWAY 3:30PM

COMMUNITY TOUR(S) AND CLINIC(S) 5:00 - 8:00PM

CEO DIN NER PRESENTED BY BDO 6:30PM - 9:30PM

COMPETITION ROUNDS

THURSDAY AUGUST 20

OPENING ROUND

GOLF CHANNEL

PARTNER ACTIVATIONS OPEN 7:00AM - 7:00PM

> JUNIOR STARTERS PROGRAM 1 & 11 TEES

FRIDAY AUGUST 21

RED & WHITE DAY

GOLF CHANNEL

PARTNER ACTIVATIONS 7:00AM - 7:00PM

JUNIOR STARTERS **PROGRAM 1 & 11 TEES** **SATURDAY**

AUGUST 22 VOLUNTEER APPRECIATION DAY

GOLF CHANNEL

PARTNER ACTIVATIONS **OPEN** 7:00AM - 7:00PM

VOLUNTEER APPRECIATION **EVENT TBD**

VOLUNTEER APPRECIATION **EVENT TBD**

JUNIOR STARTERS PROGRAM 1 & 11 TEES **POST OPEN**

MONDAY AUGUST 24 MONDAY AFTER

MONDAY AFTER MORNING & AFTERNOON GROUPS

CHEQUE PRESENTATION @ 1ST TEE 3:00PM

SUNDAY

AUGUST 23

CHAMPI ONSHIP SUNDAY

GOLF CHANNEL

PARTNER ACTIVATIONS

OPEN

7:00AM - 7:00PM

JUNIOR STARTERS

PROGRAM 1 & 11 TEES

CLOSING CEREMONIES 6:00PM - 7:00PM

CHAMPIONS RECEPTION 7:00PM - 9:00PM

ON-SITE EVENT

OFF-SITE EVENT

BROADCAST TIMES

What to expect as a Committee Co-Chair







What to expect from Golf Canada

Golf Canada is committed to providing detailed direction and support to all Co-Chairs. Golf Canada will deliver:

- A detailed manual that provides information on your specific committee's roles and responsibilities.
- An updated and on-going Key Dates document that can readily be found and available on the 'Chair Resource Page'
- Specific task documents and timelines that cater to your specific committee as we work through the planning process of preparing for the 2025 CPKC Women's Open
- One-on-One committee meetings throughout 2025 and 2026 that focus on specific tasks that will be completed with the guidance of Golf Canada









Committee Co-Chair Roles and Responsibilities Pre and Post Tournament

- Attending Committee Co-Chair Meetings
- Complete Screening Requirements
- Meet with Golf Canada staff to identify roles and responsibilities
- Understand your committee's roles and responsibilities
- Develop a Committee plan; which includes task breakdown and scheduling of volunteers
- Effectively communicate expectations and instructions to your volunteers
- Attend the general volunteer orientation and provide a committee specific orientation to your volunteers.
- Provide a final report upon completion of the tournament to help the next host club.









Committee Co-Chair Roles and Responsibilities Tournament Week

- Required to be onsite each day; splitting tasks between Co-Chairs
- Execute the roles and responsibilities of your committee
- Check-in and supervise your volunteers as they arrive for their shift and work their shift
- Communicate volunteer concerns with Golf Canada staff
- Assist with troubleshooting any issues that arise in your area.
- Attend daily committee chair meetings at 4:00 pm









Perks of being a Committee Co-Chair



- No volunteer registration fee
- 2 Committee Chair Polos
- Committee Chair Layering Piece
- Photo ID Accreditation Badge
- Committee Chair Parking Pass
- Receive other volunteer package items
 - Drawstring Bag
 - Lanyard
 - Guest Pass
 - Pin
 - Volunteer Appreciation Party Invite
- Breakfast and Lunch daily throughout tournament week in Staff Dining
- Group photo with the Tournament Champion on Sunday
- Invitation to the Champions Reception on Sunday







LPGA Roles and Responsibilities

Pre-Tournament

- Course Routing and Yardage
- Start Times
- Tournament Entries
- Local Qualifying Tournament Entries

Tournament Week

- Tee Times and Pairings
- Hole Locations
- Course Marking
- Rules Officials
- Suspension of Play, due to weather, darkness, or other reasons

The LPGA communicates with Golf Canada Staff and Golf Canada will communicate important updates to Co-Chairs as required.









Resources Available to Committee Chairs

Chair Resource Page

https://www.cpkcwomensopen.com/volunteer-resources/

Here you will find many resources to succeed such as:

- Specific Committee Tournament Manuals (under review and will be available soon!)
- Background & Screening Information for Chairs
- Reports from chairs from previous CPKC Women's Opens
- Minutes and Recordings of Committee Chair Meetings

Golf Canada Staff are also ready to help!

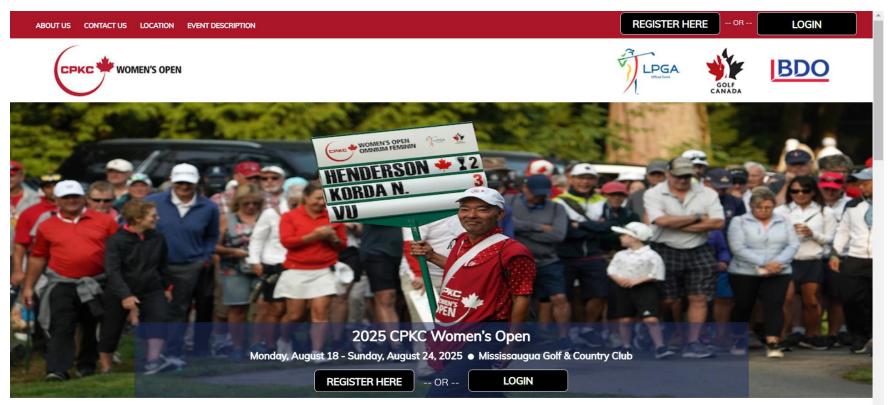








Trust Event – VMS



CPKC Women's Open Volunteer Program Presented by BDO

- Trust Event is the Volunteer
 Management System (VMS)
- Volunteers register here and will return to login with the account credentials they created
- Hub for all volunteer communication
- Used by Co-Chairs to email,
 schedule, review reports & statistics







Trust Event – Chair Dashboard

Communications COMMITTEE

Junior Volunteer

Manage Shifts

Email Functions / Bulletin Board Shift Management Email Entire Committee Manage Shift Assignments Shift Assignment Summary Email Selected Volunteers Email by Specific Shifts Add Special Instructions to Shift Hide Shift Schedules from Public View Email by Specific Dates Email to Not assigned to shifts Email History Bulletin Board **Statistics** Reports ** Chairs are not counted as assigned volunteers. View Shift Assignments Volunteers Assigned to Committee 20/20 ** Selected this committee as a preference Volunteers Assigned to Shifts: 20 Communications Shift Preferences Volunteers Not Assigned to Shifts 0 Communications Shift Breakdown All Registered Volunteers Notes on Shift Schedule Private Chair Notes Volunteer Pictures Search Volunteer Send to Printer 🛮 Export to Excel 🍃 Print All Data Sheets 🍃 Print All Schedules ✓ = Schedule Accepted **☆ NAME** PHONE: DATE ASSIGNED SHIFTS ASSIGNED PAYMENT STATUS 2

General Volunteer Email

cpkcwovolunteers@golfcanada.ca

Helps Golf Canada centralize general volunteer questions

For General Volunteers that need help with:

- Registering to volunteer
- Any change to their volunteer account (Trust Event)
 - Ex. Change to email, change to availability, change to committee preferences, merchandise help, etc.
- Can no longer volunteer & removal from list/refund
- General Tournament Questions









Chair Screening Requirements

- Golf Canada is in the process of finalizing screening process and requirements for 2026
- Golf Canada Screening completed with ISB Global. Each committee co-chair will need to create an account
- Receive an email from oneBADGE with link and instructions to create account and complete the requirements.

Requirements

- Background check (Every 3 years)
- Safe Sport Training (TBD through CAC, completed once)

Additional:

 Player Transportation & Evacuation Chairs to complete Driver's Abstract – Completed annually









Screening – General Volunteers

The following committee members will be required to complete a background check and/or driver's abstract through ISB Global.

- Golf Carts & Evacuation (Driver's Abstract)
- Player Transportation (Background Check & Driver's Abstract)

All volunteers agree they will complete any required screening when they register

Additional Volunteers Screened

- Billet Families
- Professional Caddies
- Player Security

Golf Canada will send out instructions to these volunteers after the 1st wave of assignments are completed. Essentially same process as committee chairs go through









Volunteer Registration and Uniform Package

Cost:

\$65 – January 12 – , 2026 - Early Bird (Royal Mayfair Members)

\$65 – February 2 – March 1, 2026 – Public & Royal Mayfair Members

\$80 - March 2 - July 24, 2026

Package Includes

- Official Volunteer Polo
- Official Volunteer Hat
- Drawstring Bag
- Lanyard
- Volunteer Accreditation allows access all tournament week
- Volunteer Parking Pass
- Weekly Guest Pass transferrable (Digital Ticket)
- Pin
- Invitation to Volunteer Appreciation Events
- Meal Voucher for each shift worked









Timeline *subject to change

October 8, 2025 – Committee Co-Chair Meeting #1 – Orientation. Committee chair resource page available.

October 13, 2025 – 1 on 1 Committee Chair Meetings with Golf Canada begin

January 12-30, 2026 – Royal Mayfair Golf Club volunteer registration for members only – early bird pricing.

February 1, 2026 – Deadline for Co-Chairs to complete background check and safe sport training.

February 2, 2026 – Public Volunteer Registration Opens at Early Bird Pricing.

February 10, 2026 – Committee Co-Chair Meeting #2 – Microsoft Teams

March 2, 2026 – Volunteer Registration fee goes to Regular Price

March 25, 2026 – Committee Co-Chair Meeting #3 – Microsoft Teams

March 31, 2026 – Deadline for Committee Chair Wishlist

April – June, 2026 – 1 on 1 Committee Chair Meetings with Golf Canada

April 6, 2026 – 1st Wave of Volunteers Assigned

May 7, 2026 – Committee Co-Chair Meeting #4

May 31, 2026 – Deadline to send welcome email to committee volunteers







Timeline *subject to change

June TBD, 2026 – Volunteer Management System Training Session

June and July 2026 – Volunteer Scheduling

Early July 2026 Committee Co-Chair Meeting #5

July 4, 2026 – Deadline Volunteer Background Check

July TBD, 2026 – Tournament build begins

July 24, 2026 – Volunteer withdrawal and refund deadline

August 3, 2026 – Deadline to send out volunteer schedules

August 4, 2026 – General Volunteer Orientation. Committee specific volunteer orientation to be scheduled following general orientation.

August 7-8, 2026 – Volunteer Uniform Distribution

August 10, 2026 - Chair Meeting #6 - week prior to 2026 CPKC Women' Open

August 17-23, 2026 – 2025 CPKC Women's Open Tournament Week

September 15, 2026 – Committee Co-Chair Post-Event Reports Due









Next Steps

- 1. Email from Leanne with the following:
 - Link to committee resource page
 - Link to book one-on-one meeting for your committee. Please work with your co-chair to pick a time that works for both of you.
- 2. Review your Committee Manual
- 3. Review the reports from the past co-chairs of your committee.

