

**2025 CPKC Women's Open
Committee Post-Event Report**



Committee: Standard Bearers

Submitted by: Bob McArthur

Responsibilities (in your words):

Ensure the Standard Bearer Committee carries out its responsibilities flawlessly, presenting a seamless and positive impression to both the public and the players. At the same time, inspire Standard Bearers to uphold a high level of professionalism while fully enjoying the energy and excitement that comes with the role.

What went well?

Our professionalism and communication. We received numerous compliments from our volunteers highlighting our professionalism and the clarity of our communication, particularly regarding role expectations and scheduling. We maintained regular communication leading up to the tournament, at least monthly, then mostly daily during tournament week.

Our scheduling as we didn't box ourselves into a corner as volunteers will change or circumstances will change their availability. We managed based on 2 concepts;

1. Assignments to a generic, not specific tee time, i.e. 'AM' or 'PM' time slot for Wed to Fri or the 'day' for Sat and/or Sun. Specific tee time assignments were provided during tournament week. For example, Wednesday assignments were provided on Monday.
2. Overstaffing Assignments. This minimized the impact on your scheduling, allowed the flexibility for the numerous changes that will occur leading up to the tournament or even during tournament week. Basically, we assigned everybody with availability to a shift, especially Wed to Fri and then made some adjustments to realistic numbers the weekend prior to the tournament.

What could have gone better?

Improving Standard Bearer's signs by replacing them. The signs show their age, have some issues and are heavy as per comments from numerous volunteers.

Material for Player Names. The material for player names especially their thickness was varied where it was difficult to remove the names without destroying them. Note: This was addressed by Golf Canada and all names with wrong thickness were thrown out.

Suggestions for future events (this can be for your committee specifically or the event as a whole):

For our committee, it's better to have too many volunteers than not enough when scheduling. This includes having more spares (i.e. backups/support) for each assignments. Case example; On Thursday, we had 3 individuals weren't able to volunteer the next day Friday due to injuries or other circumstance. If we had planned for only 1 spare for each shifts, we would have to 'find' someone.

What do you wish you would have known prior to tournament week?

N/A

What is your favorite memory from the CPKC Women's Open?

In addition to the unforgettable moment of standing beside the green as Brooke Henderson sank her winning putt, one of the most rewarding highlights was hearing how much our volunteers appreciated the experience and truly enjoyed their time.

