



2025 CPKC Women's Open Committee Post-Event Report

Committee: Operations Support

Submitted by: Aldo Bartolini, Co-Chair (Stephen Rockett, Co-Chair)

Responsibilities (in your words):

Support the Golf Canada Operations team (including 5 co-op interns) in performing a variety of tasks that fell under the direction/supervision of Golf Canada.

What went well?

Golf Canada, the Interns and the committee volunteers worked extremely well as a team. All tasks were done on a timely basis within a given shift. My personal view was the Alex/Carter and the 5 co-op interns worked together in great harmony!

What could have gone better?

A more clear description/timeline of the actual tasks that needed to be performed.

Week prior to tournament: Volunteers showed up and had to wait for specific tasks to be identified and then assigned. Seemed as though we were operating by the seat of our pants, but still got all tasks completed. Somedays there were tasks to do, others not as much.

Week of tournament: Having 3 committee volunteers on site for 7 days, 4 hour shifts was a waste of time. I worked the 4 tournament days and only had 1 task assigned which took me only 15 minutes to complete, by myself.

Post Tournament Week: Tasks were easily identified and volunteers were kept busy so all good here.

Suggestions for future events (this can be for your committee specifically or the event as a whole):

Committee specific: Need to stress physical requirements of tasks. Volunteers should be prepared for bending, lifting, carrying. Being physically fit is a must.

No need for volunteers on Tournament Week. From what I could see the 5 co-op interns could deal with any issues that arise. This way Committee volunteers could do a day or two volunteering for a different committee during Tournament week.

What do you wish you would have known prior to tournament week? Is there anything that Golf Canada could have done to better prepare you for the tournament?

Knowing the actual limited tasks for Volunteers during the Tournament week would have helped me in assigning Volunteers to work that week. No point in have someone drive from out of town for a 4 hour shift in which they did nothing but be on call.

What is your favorite memory from the CPKC Women's Open?

Besides seeing fantastic LPGA players and an excellent 4 day tournament, seeing all the volunteering coming together as a team and contributing to the great success of the tournament. There was a real sense of Family!