



2025 CPKC Women's Open Committee Post-Event Report

Committee: Golf Carts and Evacuation

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Responsibilities (in your words):

The Committee had two key responsibilities:

1. Golf Carts: The Committee was responsible for making available approximately 27 golf carts each day to various other committees so they could fulfill their duties at the Event. Some carts were also reserved for hospitality services. The Committee ensured that the golf carts were given out as allocated. The Committee were also responsible for charging these electric carts at the end of each day.
2. Evacuations: The Committee was responsible for the evacuation of players and caddies from Hole 4 to Hole 12 if needed. This involved having 10 vehicles in two locations that were manned while play was in progress.

What went well?

1. Evacuations were not an issue as there was no need to evacuate the players and caddies.
2. The provision of Golf Carts also went well. The Card ID system worked well and most people were responsible about returning the carts by the end of the day so they could be charged.
3. The responsiveness of the CPKC team was also very good.

What could have gone better?

1. Finding out how many carts and evacuation vehicles and their location earlier. Uncertainty made it difficult to determine the number of volunteers needed and to do scheduling.
2. There were a few times where the vehicles did not charge as expected. There were multiple different ways to charge the vehicles and it was not always clear when the vehicle was in charging mode.

Suggestions for future events (this can be for your committee specifically or the



event as a whole):

1. The Trust Event software program was very good. It was straightforward to use and made scheduling easy. However, it did not have the flexibility to allow the volunteer or the Co-Chair to change availability dates once entered. I needed people to add extra days and that had to be tracked on paper. It would be good if the volunteer or the co-chair could amend availability dates.
2. The food for the Co-Chairs was excellent. The food for the volunteers was not. There should be more healthy options available.
3. Need extra keys for carts.

What do you wish you would have known prior to tournament week? Is there anything that Golf Canada could have done to better prepare you for the tournament?

Don't panic if all carts aren't returned on time. Some users need carts long after play concludes. It's ultimately their responsibility to ensure their cart is charged overnight if they expect to use it the next day.

What is your favorite memory from the CPKC Women's Open?

1. Meeting and working with 28 hardworking volunteers of all ages and from all walks of life.
2. Sitting at the Hilton, watching these amazing golfers hit the 17th green from their tee shot! The golf was so excellent!