



2025 CPKC Women's Open Committee Post-Event Report

Committee: CADDIE SERVICES

Submitted by: MIKE WEIR and BRENT NORREY

Responsibilities (in your words):

We were responsible to register Caddies on the arrival at the Club and, arrange and provide various items to both the Pro Caddies for the tournament days and to the Amateur Caddies for the Monday (Foundation) Pro Am and the Morning and Afternoon sessions of the Wednesday Pro-am. More specifically the items included bibs with player name tags attached, yardage books (pro caddies only), credentials (for all amateurs and for pro caddies that arrived without), transportation information. Participants in the Monday Pro-am were given their bibs and allowed to keep as a souvenir. The Wednesday Amateurs also kept their bibs, most of the Pro returned them. The Pro Caddies received their bibs prior to play on Thursday. Most were returned for cleaning and repair (if needed) on Friday evening. On Saturday before play the Caddies whose players made the Cut, got their bibs for the weekend.

What went well?

Being located near the First Tee was very helpful. We were easy for the Caddies to find us and us to see them before they started their games. We also set up satellite position at the end of the front nine (10th hole at MGCC) and near the start of the back-nine (11th at MGCC).

What could have gone better?

The biggest issue we encountered was a shortage of caddies for the Wednesday Pro-am, especially the afternoon session. It might be because of no-shows due to deteriorating weather but it appeared not as many volunteer caddies showed up as were registered in Golf Canada's registry.

The letters on some of the Name tags got rubbed off. This was probably due to the prevalence of double/crossed carry straps on the player bags.

Many more than expected Pro Caddies arrived needing Credentials than Credentials (pass card and lanyards) we were issued to distribute. This meant we kept needing to ask for more cards and led to confusion when some caddies returned multiple times to collect them. Frankly, we weren't sure whether or not some had already received them. Caddy Services should have ample supply at their registration desk to ensure minimal confusion.

Retrieving the bibs on Friday and Sunday was difficult as we had to convince security that we should have access to the caddies as close to the 18th Green EXIT as possible. We got access for our volunteers, but it should be expressly given on day one.

Suggestions for future events (this can be for your committee specifically or the event as a whole):

We had to use for the Wednesday Pro-Am some older bibs that were had different colour schemes, were stained, colours had run or, other damage. We would suggest only new or unused bibs should be provided.

What do you wish you would have known prior to tournament week? Is there anything that Golf Canada could have done to better prepare you for the tournament?

I don't think we had any access to the volunteer caddy registry. It was not part of the volunteer website.

What is your favorite memory from the CPKC Women's Open?

The performance of our Canadians. Brooke winning and the amazing performance of Aphrodite Tseng. And having a great team of volunteers for Caddie Services. Some had travelled from Ottawa, Kingston and even Rochester.

