



Grounds Course and Ecology

General comments - We are known as hydration and clean up specialists. Delivering water and ice to each tee box and other areas plus collecting all the trash and recycle bags distributed all over the course.

We had one chair and two vice chairs for just Grounds and just Ecology. Although the chair worked some actual shifts I recommend in future that the chair not work as a shift person but be there in a regular cart to help the two vice chairs with shifts assignments, attend meetings and fill in where needed. We had 8 bucket carts plus one regular golf car. The vice chairs and the chair took turns being on site by 630am and still being on site at 800pm. The vice chairs worked a full shift every day but not both morning and afternoon. When they were not working the chair could assign all 8 carts without having to use a bucket cart to attend to other more supervisory duties.

Grounds

The grounds portion was a closed committee (highly recommended) with members only, as they really need to know the course layout. This year the group of 22 each had about 5 shifts.. With 4 Electric bucket carts you can divide the areas that need water and ice into 4 zones. One zone will also do trailers, volunteer centre, medical tents, lpga rules group, locker room and the biggest consumer, the range. The other three split the course. Carts and radios were very good, much improved since the 2017 event. The committee being mobile gets a lot of calls for everything on the grounds - stakes down, bananas needed at 1st and 10th tee, washroom problems and toilet issues and yes, more toilet issues. You really need to be able to either help out or know exactly who else to call. We did a variety of both. The grounds pm shift also did divot fixing daily after play on 3 holes to help out the superintendent.

Ecology committee

This year it was attached to Grounds and course and the club recruited 14 intermediate members to work. In previous events they hired an outside service group to do the work but without course knowledge and pride of ownership it did not work out as well as this year.

What worked well:

- Golf Canada's hiring of the Green Ninja Event team was very helpful. Would recommend this for future events that expect at least half or more of the attendance we saw in Ottawa. Volunteer group



focused on the course (fairway and teebox garbage/recycle), while Green Ninjas took care of the boxes/grandstands and concessions.

- The ecology group was comprised mainly of Ottawa Hunt Club members, which helped with course management and communications. There were a few non-members who we brought to the course before the tournament to give them the lay of the land.
- Golf Canada provided 4 carts for ecology – this was the perfect amount. Any less we may have struggled on busy days and during close down. Any more may have been redundant and unnecessary.
- Start times: Ecology group were on 10/11am-4pm day shifts plus 4-8pm evening shifts. These times seemed to be appropriate as garbage or recycle did not become an issue until later in the day, so unnecessary to have full crew in early in the morning.
- Radios were helpful to have throughout entirety of shift.

Suggestions for future events:

- I did not hear about any player complaints, but gas carts from green ninja team may have been disruptive to players in areas where drivers could not see golfers well. The event team are likely not familiar with pro golf watching etiquette.
- Green ninja group spent a lot of time sorting through recycle. They may want to put more effort in their labelling on the course to reduce this work.
- Although the majority of Ecology crew began at 10-11am, it was helpful to have one person on starting around 8am to answer calls that come in due to forgotten garbage/recycle from night before, issues that occurred overnight (i.e. racoons eating through ¼ full bags), and general cleanup if required.
- At times it was difficult to locate cart keys. Golf Canada trailer could have a designated spot for keys (with extras) for next time at 3 South compound Ottawa Hunt & Golf Club. A key for golf ops trailer would help for radio returns late at night

Chair Rick Bennett

Vice Chair Grounds Jim Wright

Vice Chair Ecology Chris Bell